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Memorandum for
CLAIMANT

On Behalf Of

SensorX, plc
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— CLAIMANT —

Against

Visionic Ltd
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— RESPONDENT —

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STATEMENT OF FACTS

The parties to this arbitration are SensorX plc [hereinafter: CLAIMANT] and Visionic Ltd [hereinafter: RESPONDENT].

CLAIMANT, based in Mediterraneo, is one of the leading Tier 2 producers of sensors used in various applications in the automotive industry.

RESPONDENT, based in Equatoriana, is a Tier 1 producer of optical systems which are used by many of the leading car manufacturer for their autonomous parking systems.

- | | |
|---------------------|--|
| 7 Jun 2019 | CLAIMANT and RESPONDENT [hereinafter: the Parties] enter into a Framework Agreement [hereinafter: FA] to outline the future supply of RESPONDENT with CLAIMANT's sensors. |
| 4 Jan 2022 | Under the FA, RESPONDENT orders 200,000 units of L-1 Sensors for USD 24,000,000 with Purchase Order No. A-15604 [<i>Exhibit C7, p. 48</i>]. |
| 17 Jan 2022 | Under the FA, RESPONDENT orders 1,200,000 units of S4-25899 Sensors for USD 38,400,000 with Purchase Order No. 9601, which were to be paid in two instalments [<i>Exhibit C2, p. 13</i>]. |
| 23 Jan 2022 | CLAIMANT discovers malware in its systems and hires a leading cybersecurity firm to neutralise the malware [<i>Exhibit C6, p. 17, paras. 5, 6</i>]. |
| 28 Mar 2022 | RESPONDENT receives a phishing email from the cyberattacker purporting to be CLAIMANT. In the email, the cyberattacker requests all future payments to be made to a different bank account [<i>Exhibit C5, p. 16</i>]. |
| 3 April 2022 | CLAIMANT delivers the first instalment of sensors under Purchase Order No. 9601 [<i>Exhibit C3, p. 14</i>]. |
| 3 May 2022 | The first payment is due under Purchase Order No. 9601 [<i>Exhibit C2, p. 13</i>]. RESPONDENT transfers the payment to the cyberattacker's bank account [<i>Exhibit C4, p. 15</i>]. |



- 30 May 2022** CLAIMANT delivers the second instalment of sensors under Purchase Order No. 9601 [*Exhibit C3, p. 14*].
- 15 May – 30 Jun 2022** The cyberattacker encrypts CLAIMANT's internal accounting system. As a result, CLAIMANT's IT systems go down and have to be thoroughly investigated [*Exhibit C7, p. 22*].
- 30 Jun 2022** The second payment is due under Purchase Order No. 9601 [*RfA, p. 6, para. 14*]. RESPONDENT transfers the payment to the cyberattacker's bank account [*Exhibit C4, p. 15*].
- 25 Aug 2022** CLAIMANT discovers that no payment has been made by RESPONDENT regarding Purchase Order No. 9601 [*RfA, p. 6, para. 15*].
- 8 Sep 2022** RESPONDENT informs CLAIMANT that the payments under Purchase Order No. 9601 were made to a different bank account [*Exhibit C4, p. 15*].
- 9 Jun 2023** CLAIMANT's Request for Arbitration is received by the ICC Secretariat [*Letter by Langweiler, p. 4*].
- 30 Aug 2023** The Parties and the Arbitral Tribunal sign the Terms of Reference [*PO 1, p. 58, para. 1*].
- 8 Sep 2023** CLAIMANT discovers that Purchase Order No. A-15604 has also not been fully paid [*PO 2, p. 66, para. 43 e*].
- 11 Sep 2023** CLAIMANT requests the authorisation of the new claim regarding the missing payment under Purchase Order No. A-15604 [*R/NC, p.46*].

INTRODUCTION

“Come Little Red Riding Hood... Behave yourself on the way, and do not leave the path!”

If only Little Red Riding Hood had heeded her mother’s warning, the disaster could have been avoided. By the time Little Red Riding Hood arrived at her Grandmother’s house, the Wolf was already lying in bed, with a wig, a hideous disguise, and Grandmother in its belly.



“Oh Grandmother, what big teeth you have!” One might have forgiven Little Red Riding Hood her naivety, had the warning signs not been so obvious. Not for one second did RESPONDENT question whether the person demanding ‘urgent’ transferral of USD 38,400,000 to an unknown bank account was really its trusted business partner CLAIMANT.

And even then – had RESPONDENT not strayed from the path, had it stuck to the written form requirement in the Parties’ Framework Requirement – it would not have had to suffer the loss.

RESPONDENT now tries to unload the responsibility for its mistake onto CLAIMANT and refuses to pay the purchase price under Purchase Order No. 9601. Since RESPONDENT did not show interest in an amicable solution, CLAIMANT had no choice but to bring its claim for payment to arbitration, in line with the arbitration agreement contained in the Parties’ Framework Agreement. The Arbitral Tribunal is kindly requested to find that CLAIMANT is entitled to payment of USD 38,400,000 under the contract. RESPONDENT’s payment to the third-party bank account cannot constitute performance, since the phishing email cannot be attributed to CLAIMANT, nor can payment in ‘good faith’ discharge RESPONDENT of its obligation. RESPONDENT is also not entitled to an exemption from its payment obligation under the applicable law **[Issue 3]**.

In the fairy tale, the Huntsman comes to the rescue. He slits open the Wolf’s belly and both Little Red Riding Hood and Grandmother jump out unharmed. Before addressing the merits of the case, however, the Arbitral Tribunal must decide on whether to admit a second claim for payment under another purchase order not paid by RESPONDENT. Since both claims arise from the same Framework Agreement and the underlying legal questions are closely connected, the Tribunal can and should authorise the addition of the new claim **[Issue 1]**. If the new claim has to be brought in a separate arbitration, the same result can be reached by consolidating the proceedings **[Issue 2]**. Like in the fairy tale, it would make little sense to leave Grandmother inside and not deal with both issues in one fell swoop.



FIRST ISSUE: THE ADDITION OF THE NEW CLAIM TO THE PENDING ARBITRATION CAN AND SHOULD BE AUTHORISED

- 1 The claim originally raised by CLAIMANT concerns the non-performance of the purchase price obligation by RESPONDENT regarding Purchase Order No. 9601 [hereinafter: Original Claim]. This purchase order was made on 17 January 2022 for the delivery of sensors under the FA [*Exhibit C2, p. 13*]. The FA had been concluded by the Parties on 7 June 2019 to regulate the details of their future cooperation [*Exhibit C1, p. 9*]. Therein, the Parties had decided on the arbitration agreement contained in Art. 41 FA.
- 2 Shortly after the start of the present arbitral proceedings, CLAIMANT discovered that RESPONDENT had also not fully paid the purchase price of another order, namely Purchase Order No. A-15604 [*Exhibit C7, p. 48*]. Just like Purchase Order No. 9601, this second purchase order concerns the delivery of sensors under the FA. Accordingly, CLAIMANT has raised an additional payment claim to the amount of USD 12,000,000 for the second outstanding payment [hereinafter: New Claim]. Thus, CLAIMANT requests the addition of the New Claim to the pending arbitration.
- 3 Instead of abiding by the mutual agreement to resolve all claims arising from the FA together, RESPONDENT now seeks to obstruct the proceedings by objecting to the addition of the New Claim. However, Art. 9 ICC Rules confirms that claims arising from different contracts may be brought in one arbitration. Since all requirements under Art. 9 ICC Rules are met, the Arbitral Tribunal has jurisdiction to determine the New Claim together with the Original Claim **[A]**. Accordingly, the Arbitral Tribunal should authorise the addition of the New Claim to the pending arbitration **[B]**.

A. The Arbitral Tribunal Has the Jurisdiction to Hear Both Claims

- 4 The Arbitral Tribunal has the jurisdiction to determine the New Claim together with the Original Claim in the present arbitration. Regarding the jurisdiction over several claims, Art. 9 ICC Rules provides that the conditions of Art. 6(3)-6(7) ICC Rules must be met. In accordance with Art. 6(3) ICC Rules, the Arbitral Tribunal may directly decide on whether the two claims can be determined in one arbitration, since the Secretary General did not refer the matter to the ICC Court. In the present scenario, the jurisdiction of the Arbitral Tribunal for both claims arises from the arbitration agreement in Art. 41 FA **[I]**. In any case, the jurisdiction of the Arbitral Tribunal can also be derived from two compatible arbitration agreements **[II]**.



I. The Jurisdiction for Both Claims Can Be Derived From Art. 41 FA

- 5 The jurisdiction of the Arbitral Tribunal to determine both claims together can be derived from the arbitration agreement in Art. 41 of the Parties' FA. If different claims are based on the same arbitration agreement, there is no conflict of jurisdiction [*Nedden/Herzberg/Kopetzki – Schmidt-Abrendts*, p. 185, para. 10]. In the present case, both the Original Claim [1] and the New Claim [2] can be based on the same arbitration agreement in Art. 41 FA.

1. The Original Claim Can Be Based on Art. 41 FA

- 6 The Arbitral Tribunal may base its jurisdiction for the Original Claim on Art. 41 FA. Whether a claim falls within the scope of an arbitration agreement must be determined by interpretation of the arbitration agreement [*ICC Case No. 21398, Dissenting Opinion, para. 3; Born, p. 1426; Torggler et al. – Wegen/Eckardt*, p. 185]. In the arbitration agreement in Art. 41 FA, the Parties agreed that any unresolved dispute arising under or in connection with the FA shall be exclusively resolved through arbitration. According to Art. 1 FA, the FA shall govern all individual contracts for the sale of sensors between the Parties. Thus, Purchase Order No. 9601 is governed by the FA and the Original Claim is covered by the arbitration agreement in Art. 41 FA.
- 7 This is not changed by the existence of a separate arbitration clause in Purchase Order No. 9601 [a]. Neither does the fact that a different arbitration agreement was named in the Request for Arbitration limit the Arbitral Tribunal in its jurisdiction [b].

a. Art. 41 FA Applies Regardless of the Arbitration Clause in Purchase Order No. 9601

- 8 Art. 41 FA applies regardless of the separate arbitration clause contained in Purchase Order No. 9601. By concluding the FA, the Parties wanted to regulate the details of their future cooperation in one agreement [*Exhibit C1, p. 9*]. It was the Parties' intention that only the FA governs the rules for arbitration. This intention is demonstrated in the broad arbitration agreement in Art. 41 FA which encompasses all disputes arising "in connection with the present agreement and the contracts concluded thereunder" [*Exhibit C1, p. 11, Art. 41(2)*]. It was thus the intention of the Parties to have this arbitration agreement apply to all individual purchase orders under the FA.
- 9 The Parties did not intend to agree on a new dispute resolution mechanism with every purchase order. The purchase orders were only meant to contain order specific details. This is evidenced by Art. 5 FA stating that individual orders should specify only the exact product and the amount requested, special packaging and deviating place of delivery [*Exhibit C1, p. 10, Art. 5*]. Therefore, the arbitration clause was not meant to be an order specific detail. The arbitration clause was not



deliberately added by the Parties. It was merely part of the sample purchase order form used by RESPONDENT for all its suppliers and it is simply a reproduction of the ICC Standard Arbitration Clause [PO 2, p. 62, para. 9]. In contrast, the arbitration agreement in Art. 41 FA was individually negotiated and agreed upon by the Parties. Absent any indication to the contrary, a differing dispute resolution mechanism in every purchase order was not intended by the Parties, because it would make the arbitration agreement in Art. 41 FA, governing all individual orders, obsolete. Therefore, the arbitration agreement in Art. 41 FA applies.

b. The Tribunal's Jurisdiction Is Not Limited to the Arbitration Clause in the Request for Arbitration

- 10 In determining its jurisdiction, the Arbitral Tribunal is not limited to the arbitration clause listed in the Request for Arbitration. In the Request for Arbitration, CLAIMANT referred primarily to the arbitration clause in the Purchase Order No. 9601 [RfA, p. 7, para. 22]. RESPONDENT has raised its concerns as to validity of this arbitration clause [ARfA, p. 31, para. 8]. However, the Arbitral Tribunal is not limited to the arbitration agreement listed in the Request for Arbitration and may base its jurisdiction on a different valid arbitration agreement: the one contained in Art. 41 FA.
- 11 The fact that the pending arbitration was filed under the wrong arbitration agreement is not an obstacle. The reason why the ICC Rules require naming an arbitration agreement in the Request for Arbitration is to enable the ICC Court to examine if there is a *prima facie* agreement to arbitrate and inform the parties whether the arbitration may proceed [ICC Case No. 15612, para. 102; cf. Webster/Bühler, paras. 4-66, 4-67]. This does not preclude the arbitral tribunal from later basing its jurisdiction on a different arbitration agreement, as long as the party also relied on that agreement in its submissions [ICC Case No. ICC-FA-2020-227, para. 83; Nedden/Herzberg/Kopetzki-Schilling, p. 63, para. 37]. Already in its Request for Arbitration, CLAIMANT relied upon the arbitration agreement in Art. 41 FA as an alternative basis for the Tribunal's jurisdiction [RfA, p. 7, para. 23]. The Arbitral Tribunal may thus base its jurisdiction for the Original Claim on Art. 41 FA.

2. The New Claim Can Be Based on Art. 41 FA

- 12 The New Claim can also be based on Art. 41 FA. The relevant Purchase Order No. A-15604 is governed by the FA as it concerns L-1 Sensors [Exhibit C7, p. 48, para. 1], which fall into the category of "other products" named in Art. 1 FA. The preamble of the order also explicitly states that the order is made "under the Framework Agreement" [Exhibit C7, p. 48]. Therefore, Purchase Order No. A-15604 is governed by the FA and the arbitration agreement in Art. 41 FA applies. The request for the addition of the New Claim is explicitly made under Art. 41 FA [RfNC, p. 47,



para. 6]. This is in line with the Parties' intent of settling disputes under the FA. In its answer, RESPONDENT has not objected to this basis of the New Claim, only to its addition to the proceedings [*ARfNC*, pp. 56, 57]. Consequently, the New Claim can be based on the arbitration agreement in Art. 41 FA.

- 13 Once more, this is not changed by the separate arbitration clause in the relevant purchase order. As shown above, the Parties did not intend to deviate from the arbitration agreement in Art. 41 FA with the individual purchase orders [*Supra*, paras. 8, 9]. In any case, the separate arbitration clause could not have validly amended Art. 41 FA, because it was not signed by both Parties and thus does not meet the form requirement of Art. 40 FA [*cf. Exhibit C7*, p. 48]. Therefore, Art. 41 FA applies regardless of the separate arbitration clause.

II. In Any Case, the Jurisdiction Can Be Derived From Two Compatible Agreements

- 14 Even if the Tribunal were to find that the Original Claim was raised under the arbitration clause in Purchase Order No. 9601, the New Claim could still be determined together with the Original Claim in the present arbitration. According to Art. 6(4)(ii) ICC Rules, where claims arise from several arbitration agreements, they may be determined together in one arbitration if the arbitration agreements are compatible and there is at least an implied agreement by the parties to determine them together. Although Art. 6(4)(ii) ICC Rules only applies directly to the *prima facie* decision made by the ICC Court, the same criteria apply for the decision of the arbitral tribunal on its own jurisdiction [*ICC Case No. 22423*; *Webster/Bühler*, para. 9-15; *Boller/Ohlrogge*, p. 95; *Whitesell/Silva Romero*, p. 15].
- 15 The Arbitral Tribunal thus has jurisdiction to decide on both claims in one arbitration. The relevant arbitration agreements would in any case be compatible [1]. There is an implied agreement between the Parties to determine the claims together in one arbitration [2].

1. The Relevant Arbitration Agreements Are Compatible

- 16 The relevant arbitration agreements are compatible. Arbitration agreements are compatible if their differences do not materially impact the effective running of the proceedings [*ICC Case No. 22466*; *Fry/Greenberg/Mazza*, para. 3-243; *Webster/Bühler*, para. 6-43; *Nedden/Herzberg/Kopetzki – Bassiri/Kopetzki*, p. 134, para. 177; *Boller/Ohlrogge*, p. 95]. The arbitration agreements contained in Purchase Order No. 9601 and Art. 41 FA are compatible. They do not deviate from each other except in wording. Both provide for arbitration in Danubia with three arbitrators under the ICC Rules, with English as the language of arbitration. Therefore, they are compatible.



- 17 Even if one were to disregard the arbitration agreement in Art. 41 FA completely, the arbitration clauses contained in the individual purchase orders would be compatible with each other. The two clauses only differ in two aspects: Purchase Order No. A-15604 requires “one or more arbitrators” and explicitly excludes emergency arbitration, while Purchase Order No. 9601 requires three arbitrators and does not mention emergency arbitration. In both cases, the difference does not make the clauses incompatible.
- 18 First, the arbitration clauses do not materially differ as to the number of arbitrators. The phrasing of “one or more arbitrators” includes three arbitrators. Therefore, the current arbitration with three arbitrators does not conflict with the arbitration clause in Purchase Order No. A-15604. This is supported by the fact that the New Claim, like the Original Claim, has a substantial dispute value. In practice, the amount in dispute is the most important criterion for determining the number of arbitrators [*Webster/Bühler*, para. 12-17; *Fry/Greenberg/Mazza*, para. 3-440]. Thus, it does not seem disproportionate to have the New Claim decided by three arbitrators.
- 19 Second, for the claims at hand, it does not matter whether emergency arbitration is excluded. According to Art. 29 ICC Rules, emergency arbitration only takes place if a party needs urgent measures that cannot await the constitution of an arbitral tribunal. In the present case, a tribunal is already constituted and neither Party has indicated a need for urgent measures. The exclusion of emergency arbitration is thus of no effect for the purposes of this arbitration.
- 20 In conclusion, even if one were to completely disregard Art. 41 FA, the arbitration clauses of the respective purchase orders would be compatible with each other.

2. There Is an Implied Agreement to Determine the Claims Together

- 21 There is an implied agreement between the Parties to determine the claims together in one arbitration. The only decisive point in time for determining such consent is the conclusion of the arbitration agreement [*Nedden/Herzberg/Kopetzki-Bassiri – Kopetzki*, p. 137, para. 193]. An explicit agreement is not required [*CA The Hague (Netherlands)*, 2 March 2021; *Fry/Greenberg/Mazza*, para. 3-248; *Boller/Ohlrogge*, p. 95; *Platte*, p. 69]. Where parties conclude contracts under a common contractual framework, it can be assumed that they have agreed to solving arising disputes together [*ZCC Case No. 2273/95*; *Aynès*, p. 137; *Hanotiau*, p. 123; *Boog et al./Heckel/Sessler*, p. 276; *Whitesell/Silva Romero*, p. 15]. All purchase orders were made under the FA. The arbitration agreement in Art. 41 FA encompasses all disputes arising under the FA. In Art. 41(5) FA, the Parties even agreed on requirements for consolidation of multiple claims in one proceeding. Therefore, at the time of the conclusion of the FA, the Parties impliedly agreed that claims under the FA should be determined together. A diverging intent is not indicated in the arbitration clauses



of the individual purchase orders. The New Claim could thus be determined in the pending arbitration even if it was based on a separate arbitration agreement.

B. The Criteria for Authorisation Under Art. 23(4) ICC Rules Are Fulfilled

- 22 The Arbitral Tribunal should authorise the New Claim pursuant to Art. 23(4) ICC Rules. This provision lays out the relevant considerations to be made when authorising a new claim after the Terms of Reference have already been signed. According to Art. 23(4) ICC Rules, the Arbitral Tribunal “shall consider the nature of such new claims, the stage of the arbitration and other relevant circumstances”. The Arbitral Tribunal has broad discretion in deciding to authorise new claims [*ICC Case No. 13101, para. 1346; ICC Case No. 23464, p. 18; Webster/Bühler, para. 23-92; Verbist/Schäfer/Imboos, p. 135; Kull, p. 2335*]. The Arbitral Tribunal should authorise the New Claim under Art. 23(4) ICC Rules because the pending arbitration is in an early stage [I], both claims share a close connection [II], and an addition of the New Claim results in noticeable savings in costs and time [III].

I. The New Claim Is Raised at an Early Stage in the Pending Arbitration

- 23 The New Claim is raised at an early stage in the pending arbitration. The addition of a new claim shortly after signing the Terms of Reference does not disturb the proceedings as it usually does not impede the opposing side’s ability to defend itself against the new claim without undue delay [*cf. ICC Case No. 22790; Fry/Greenberg/Mazza, para. 3-906; Bond/Paralika/Secomb, Art. 23, para. 11; Kull, p. 2336; Webster/Bühler, para. 23-92*]. In the current case, the Terms of Reference have been signed just 13 days before the filing of the New Claim. No oral hearing has been held and no facts have been presented yet. The oral hearings are planned for 22-28 March 2024 in Vindabona, Danubia [*PO 1, p. 58, para. 4*]. Therefore, even with the addition of the New Claim, the proceedings can continue uninterrupted and RESPONDENT is still able to defend itself without undue delay. Consequently, the arbitration is still at an early stage and the New Claim does not disturb the proceedings.

II. The Original and the New Claim Share a Close Connection

- 24 The Original and the New Claim share a close connection. A new claim should be added if there is a close relation to the underlying dispute of the pending arbitration and it fits into the proceedings [*ICC Case No. 20179, para. 63; ICC Case No. 20350, para. 70; Verbist/Schäfer/Imboos, pp. 133-134; Fry/Greenberg/Mazza, para. 3-904*]. The New Claim shares a particularly close connection with the Original Claim on a commercial basis, regarding the factual circumstances and the timeline of events.



- 25 First, the New Claim and the Original Claim are based on the same commercial and legal basis. The Parties share a long-lasting business relationship, which has its foundation in their FA. The FA governs both purchase orders [*Exhibit C1, p. 13, Art. 1*]. Thus, the same rules and conditions apply to both contracts. Notably, the requirements for a derogation from the FA under the form requirement of Art. 40 FA are a common legal issue. Regarding the Original Claim, a crucial question is if the Parties could derogate from Art. 40 FA by amending the FA through an email [*Exhibit R4, p. 36, para. 6; RfA, p. 7, para. 26*]. For the New Claim, the very related question is whether the Parties could amend the contract via phone call [*RfNC, p. 54, para. 2*]. Therefore, the claims share the same commercial and legal basis.
- 26 Second, both claims are closely connected with regard to the factual circumstances and the timeline of events. The New Claim is based on Purchase Order No. A-15604 from 4 January 2022. The Original Claim of the pending arbitration is based on Purchase Order No. 9601 from 17 January 2022. Both purchase orders were placed within 13 days of each other. The cyberattack on CLAIMANT took place on 5 January 2022 and was discovered on 23 January 2022 [*Exhibit C6, p. 17, para. 5*]. Thereby, these events fall within the same month of the placement of the purchase orders. Further, the investigation and sanitisation of CLAIMANT's internal accounting system affected the payments of both purchase orders. From 15 May 2022 until 30 June 2022, CLAIMANT's internal accounting system went down and needed to be investigated and sanitised [*Exhibit C6, pp. 17, 18, para. 10*]. During that time, both second payments of RESPONDENT regarding the purchase orders became due, namely on 20 May 2022 regarding Purchase Order No. A-15604 and on 30 June 2022 regarding Purchase Order No. 9601. Therefore, both claims are also closely connected with regard to the factual circumstances and the timeline of events.
- 27 Third, the New Claim fits into the proceedings. The arbitrators are particularly qualified to decide on the New Claim. They have extensive experience in the automotive industry. Dr. Chevy has particular expertise with sensors and Mr. Klement has a background in data privacy and cybersecurity [*PO 2, p. 65, para. 36*]. Thus, they are highly qualified to assess the facts that connect both claims in their specific depth. It is uncertain if equally skilled arbitrators could be found for a second arbitration. Therefore, the new claim fits into the proceedings.
- 28 In conclusion, due to being affected by these same events and being based on the same commercial and legal basis, both claims share a close connection.

III. An Addition of the New Claim Saves Costs and Time

- 29 An addition of the New Claim would result in noticeable savings in costs and time. Art. 22(1) ICC Rules states that proceedings must be conducted "in an expeditious and time



efficient manner”. The Parties agreed with this general notion under the ICC Rules. In their Terms of Reference, they agreed that New Claims shall only be added “if they result in noticeable savings in cost and time” [RfNC, p. 55, para. 4]. These requirements are met, as the authorisation of the New Claim saves noticeable costs [1] and time [2].

1. An Addition of the New Claim Saves Costs

- 30 The addition of the New Claim into the pending arbitration saves noticeable costs. First, the addition of the New Claim would save the non-refundable filing fee of USD 5,000 which would have to be paid according to Art. 4(4)(a) ICC Rules [ICC Case No. 25644, para. 10].
- 31 Second, the overall costs of the proceedings are substantially reduced. This is reflected by the ICC’s calculation of the advance on costs, which is based on the amount in dispute on a degressive scale. Thus, in proportion to the value, the costs decrease as the value of the claim increases. For the pending arbitration, the advance on costs is USD 610,000 [E-Mail on 25 July, p. 39]. Since the New Claim has an amount in dispute of USD 12,000,000, the approximate advance on costs for the second arbitration alone would amount up to USD 524,851 [RfNC, p. 46, para. 1; Cost Calculator of the ICC]. Therefore, if both claims were arbitrated separately, this would result in a total advance on costs of USD 1,134,851. If the Arbitral Tribunal however authorises the addition of the New Claim to the pending arbitration, the advance on costs can be adapted to approximately USD 787,001, having regard to the total dispute value of both claims [Cost Calculator of the ICC]. Thus, based on the average values of the ICC, an addition of the New Claim saves at least USD 347,850 in costs.
- 32 Third, an addition of the New Claim saves extra legal fees in hours for both Parties. A duplication of labour arises if a second arbitration is needed. The Terms of Reference would have to be drawn up again. A new case management conference and the constitution of another Arbitral Tribunal would also be necessary. Further the preparation of the timeline for submissions and the holding of another hearing would be required. The authorisation of the New Claim therefore reduces the administrative effort considerably by avoiding these procedural steps.
- 33 Thus, the addition of the New Claim into the pending arbitration saves a considerable amount of legal fees.

2. An Addition of the New Claim Saves Time

- 34 The addition of the New Claim results in noticeable savings in time. In the current case, the counsel of both Parties would save a lot of working hours. As already shown the factual timelines of the cases are closely related and would only have to be compiled once. The counsel furthermore save



time for another drafting of the Terms of Reference, as well as for another case management conference and another hearing. Also, the witnesses of both Parties, especially their CEOs, Mr. Toyoda and Ms. Durant, which are involved in both claims, would not have to attend the hearings a second time. Therefore, the addition of the New Claim results in noticeable savings in time.

CONCLUSION OF THE FIRST ISSUE

- 35 In summary, the Arbitral Tribunal has jurisdiction arising from Art. 41 of the Parties' FA to decide on both the New and the Original Claim in one arbitration. Thus, it can authorise the addition of the New Claim to the pending arbitration. The relevant criteria for the exercise of the Arbitral Tribunals' discretion outlined in Art. 23(4) ICC Rules have been duly met in the present case: the pending arbitration is at an early stage, both claims share a close connection and therefore an addition results in noticeable savings in costs and time for both Parties.



SECOND ISSUE: IN CASE THE NEW CLAIM HAS TO BE RAISED IN A SEPERATE ARBITRATION, THE ARBITRAL TRIBUNAL CAN AND SHOULD CONSOLIDATE THE ARBITRAL PROCEEDINGS

- 36 In case the New Claim has to be raised in a separate arbitration, the Arbitral Tribunal can and should consolidate the arbitral proceedings. If the Arbitral Tribunal does not consider the requirements for an addition of the New Claim to be given, CLAIMANT's filing of the New Claim is to be treated as the request for the commencement of a second arbitration [R/NC, p. 46, para. 1]. The two arbitral proceedings shall then be consolidated by the Arbitral Tribunal of the first proceeding in accordance with the Parties' explicit agreement in Art. 41(5) FA.
- 37 RESPONDENT seeks to complicate the current proceedings by evading consolidation in the misguided hope that it would make it harder for CLAIMANT to proceed with its claims. This behaviour of RESPONDENT is highly contradictory, since it was the one who insisted on adding a consolidation clause into the FA [PO 2, p. 63, para. 19]. In an attempt to invalidate its own clause, RESPONDENT argues that the Arbitral Tribunal lacks the power to consolidate by invoking Art. 10 ICC Rules, which vests the power to consolidate in the ICC Court. Alternatively, it contends that the requirements for consolidation under Art. 41(5) FA are not met. However, the Parties have explicitly empowered the Arbitral Tribunal to consolidate in Art. 41(5) FA **[A]**. Such a deviation from Art. 10 ICC Rules is possible **[B]**. Finally, the requirements of Art. 41(5) FA are met **[C]**.

A. The Parties Have Empowered the Arbitral Tribunal to Consolidate in Art. 41(5) FA

- 38 The Parties have empowered the Arbitral Tribunal to consolidate arbitrations in Art. 41(5) FA. In Art. 41(5) FA, the Parties have agreed on the following clause:

Consolidation. If the Parties initiate multiple arbitration proceedings in relation to several contracts concluded under this framework agreement, the subject matters of which are related by common questions of law or fact and which could result in conflicting awards or obligations, the Arbitral Tribunal of the first arbitration proceedings has the power to consolidate all such proceedings into a single arbitral proceeding.

- 39 The Parties decided that the arbitral tribunal of the first arbitral proceeding has the power to consolidate. The pending arbitration is the first proceeding. Thus, the Parties have empowered the Arbitral Tribunal to consolidate.



B. The Parties May Deviate From Art. 10 ICC Rules

- 40 The Parties may deviate from Art. 10 ICC Rules. RESPONDENT asserts that a deviation from Art. 10 ICC Rules, which gives the power to consolidate to the ICC Court is not possible and that the agreement in Art. 41(5) FA is invalid. However, Art. 41(5) FA is applicable as individual party agreements supersede institutional rules [I] and Art. 10 ICC Rules is not a mandatory provision [II].

I. Individual Party Agreements Supersede Institutional Rules

- 41 Individual party agreements supersede institutional rules. According to Art. 19 Danubian Arbitration Act, which applies to the procedure as law of the seat of arbitration, “the parties are free to agree on the procedure to be followed by the arbitral tribunal in conducting the proceedings”. Accordingly, the parties can choose institutional rules but also set up individual agreements differing from those institutional rules [*Carlevaris*, p. 114; *Supreme Court (India)*, 15 December 2016, para. 38; *Landolt/García*, p. 6, para. 2.2; *Holtzmann/Neubaus/Kristjansdottir/Walsch*, paras. 444, 445; cf. *ICC Case No. 19359*; *ICC Case No. 18848*; *Supreme Court (Sweden)*, 12 November 2010]. The application of institutional rules is just as much an expression of the parties’ will as an individual agreement between the parties deviating from those chosen institutional rules. Thus, the resulting conflict is not one between the will of the parties and the law but rather a conflict between two different expressions of the parties’ will [*Schroeter*, p. 171; *Carlevaris*, p. 114]. This conflict is solved by application of the principle that more specific clauses will prevail. Particular agreements arranged between the parties prevail over the chosen rules of an institution since they are the more specific rule [*ICC Case No. 19222*, para. 265; *Carlevaris*, p. 114; cf. also *Art. 832(2) Italian Code of Civil Procedure*; *Nicholls/Bloch*, para. 45]. Therefore, individual party agreements supersede institutional rules.

II. Art. 10 ICC Rules Is Not a Mandatory Provision

- 42 Art. 10 ICC Rules is not a mandatory provision. In the ambit of institutional rules, a ‘mandatory provision’ is a rule that the arbitral institution deems so important that it would refuse to administer the arbitration in case of a violation [*Schroeter*, p. 171; *Arroyo*, p. 204; *Smit*, p. 846; *Carlevaris*, p. 114]. Art. 10 ICC Rules is not one of the provisions typically considered mandatory [*Schroeter*, p. 169; *Nedden/Herzberg/Kopetzki*, – *Schmidt-Abrendts*, p. 198, para. 47]. This is also showcased in the current case, where the ICC Secretariat has accepted the claim and constituted the Arbitral Tribunal. It did not refuse to administer the case. It even lists the FA as a relevant agreement upon which the Request for Arbitration is based [*Case Information*, p. 45]. Thereby, the ICC has acknowledged and accepted the derogation of Art. 10 ICC Rules. Had it considered Art. 41(5) FA to be problematic,



the ICC Court would not have proceeded with the appointment of the Arbitral Tribunal. This is also in line with previous ICC practice. In the past, the ICC has explicitly accepted that parties may grant the power to consolidate to the arbitral tribunal [*Unpublished ICC document referenced in Nedden/Herzberg/Kopetzki – Schmidt-Abrendts, p. 198, para. 47*]. By allowing the arbitration to proceed, the ICC has shown that it does not consider Art. 10 ICC Rules a mandatory provision.

- 43 Furthermore, a comparison with other institutional rules shows that no compelling reasons speak against the empowerment of the arbitral tribunal to consolidate. It is not uncommon that arbitral tribunals are empowered to consolidate proceedings. For example, Art. 8.7-8.9 SIAC Rules vests the power to consolidate in the arbitral tribunal. Additionally, Art. 22.7 LCIA Rules also states that it is in general the arbitral tribunal which can consolidate arbitral proceedings. Hence, arbitral tribunals are often empowered to consolidate proceedings. Consequently, Art. 10 ICC Rules is not a mandatory provision. In conclusion, the Parties may deviate from Art. 10 ICC Rules and Art. 41(5) FA is therefore valid.

C. The Requirements for Consolidation Are Met

- 44 The Arbitral Tribunal should consolidate the arbitral proceedings because the requirements of Art. 41(5) FA are met. The arbitral tribunal is required to comply with the will of the parties to the greatest extent possible [*Nedden/Herzberg/Kopetzki – Schmidt-Abrendts, p. 194, para. 24*]. Art. 41(5) FA provides the standard for the consolidation of two arbitrations. According to this provision, arbitrations shall be consolidated if they are “related by common questions of law or fact and which could result in conflicting awards or obligations” [*Exhibit C1, p. 12, Art. 41*]. Contrary to the allegations of RESPONDENT those requirements are met. The subject matters of the proceedings are related by common questions of law and fact [I] and could result in conflicting awards [II].

I. The Subject Matters of the Proceedings Are Related by Common Questions of Law and Fact

- 45 The subject matters of the proceedings are related by common questions of law and fact. As previously established, both claims concern the same legal questions and factual circumstances [*Supra, paras. 24 et seq.*]. In particular, the Arbitral Tribunal must in both claims examine the form requirement for amendments of the FA stipulated in Art. 40 FA. Furthermore, as the purchase order of the Original and the New Claim were made within 13 days of each other, the surrounding circumstances of both claims are similar. Both purchase orders were affected by the cyberattack of which CLAIMANT became a victim. Since both claims address the same legal



questions and factual circumstances, the subject matters of both proceedings are related by common questions of law and fact.

II. The Subject Matters of the Proceedings Could Result in Conflicting Awards

- 46 In case two separate arbitrations need to be commenced, a risk of conflicting awards would arise. Awards are conflicting if the same legal or factual questions are answered differently [*ICC Case No. 15612*; *CRCICA Case No. YYY/2013, para. 273*; *Romanelli/Naing/Moola/Freibat, para. 31*; *von den Berg, para. 173*]. In the current case, the Parties agreed that the mere possibility of conflicting awards is sufficient to consolidate proceedings. This intent is shown in Art. 41(5) FA which states that proceedings are to be consolidated if they “could” result in conflicting awards. This also is supported by the drafting history of Art. 41(5) FA. In the past, RESPONDENT had to initiate three different proceedings against another supplier. Despite the fact that all three arbitrations concerned the same product, the question of whether this product had a defect was decided differently and led to conflicting awards [*PO 2, p. 63, para. 19*]. To prevent such a situation from happening again, RESPONDENT insisted on including Art. 41(5) FA.
- 47 In the present case, there is a risk of conflicting awards. A common legal question to be answered in both proceedings is whether the Parties could dispose of the written form requirement in Art. 40 FA. Regarding the Original Claim, RESPONDENT argues that an email is sufficient to amend Art. 7 FA and change the bank account details notwithstanding the form requirement in Art. 40 FA [*Exhibit R4, p. 36, para. 4*]. Likewise, concerning the New Claim, RESPONDENT alleges that the agreed-upon procedure for giving notice of defects was validly changed in an oral discussion [*ARyNC, p. 54, para. 2*]. This could lead to diverging decisions. The present Arbitral Tribunal could decide that the Parties are bound by the form requirements in Art. 40 FA, whereas the tribunal hearing the New Claim could find that the Parties have validly disposed of Art. 40 FA. Ultimately, this would lead to conflicting answers to the same legal question.
- 48 Through separate proceedings, two arbitral tribunals could reach contrasting conclusions regarding CLAIMANT’s obligations arising from the cyberattack. Concerning the Original Claim, RESPONDENT alleges that CLAIMANT was obliged to inform RESPONDENT of the cyberattack [*ARfA, p. 31, para. 9*]. Regarding the New Claim, RESPONDENT similarly argues that CLAIMANT, due to the cyberattack, was obliged to take actions to continue receiving defect notifications [*ARyNC, p. 54, para. 3*]. Assuming this Arbitral Tribunal comes to the conclusion that the cyberattack did not affect CLAIMANT’s contractual obligations, the risk remains that the arbitral tribunal hearing the New Claim could answer this question differently. In conclusion, in case two separate arbitrations need to be commenced, the risk of conflicting awards would arise.



CONCLUSION OF THE SECOND ISSUE

- 49 The Arbitral Tribunal can and should consolidate the arbitral proceedings. The Parties agreed autonomously in Art. 41(5) FA to empower the Arbitral Tribunal to consolidate. Instead of Art. 10 ICC Rules, Art. 41(5) FA is to be applied because it constitutes the more specific party agreement. Accordingly, the Arbitral Tribunal should consolidate the arbitrations, as the requirements under which the Parties agreed on consolidation in Art. 41(5) FA are met. The two proceedings are related by common questions of law and fact and there is a risk of conflicting awards if the cases were decided by two different arbitral tribunals. In conclusion, the Arbitral Tribunal should seek to give full effect to the Parties' intent and consolidate the proceedings.



THIRD ISSUE: CLAIMANT IS ENTITLED TO PAYMENT OF USD 38,400,000 FROM RESPONDENT

- 50 In January 2022, RESPONDENT ordered 1,200,000 sensors from CLAIMANT under the FA. As agreed, CLAIMANT delivered the sensors in two separate shipments in April and May. CLAIMANT has therefore fulfilled its contractual obligations. RESPONDENT, on the other hand, has failed to perform, as it did not pay the purchase price. In March 2022, before the sensors were delivered, RESPONDENT fell for an obvious phishing mail. Because of this, RESPONDENT did not transfer the purchase price to the bank account agreed upon in Art. 7 FA, but rather to an unknown bank account in Danubia. After noticing its mistake, RESPONDENT should have realised that it still owed the purchase price to CLAIMANT and paid to the right bank account. Instead of taking responsibility for its own mistakes, however, RESPONDENT tries to shift the blame onto CLAIMANT. Nevertheless, the sole reason for RESPONDENT's failure to perform is its own negligence. RESPONDENT cannot distract from the relevant fact of the case, which is that RESPONDENT did not fulfil its contractual obligation. Therefore, CLAIMANT is entitled to payment of USD 38,400,000. Despite the transfer to the wrong bank account, RESPONDENT insists that it has fulfilled its contractual duty.
- 51 Contrary to these allegations, CLAIMANT is entitled to full payment as RESPONDENT has not performed **[A]**. RESPONDENT cannot rely on exemption from payment under Art. 80 CISG **[B]**. RESPONDENT also cannot rely on partial exemption from payment **[C]**. RESPONDENT cannot claim for damages and invoke a set-off **[D]**.

A. RESPONDENT Did Not Perform Its Obligation to Pay the Purchase Price

- 52 RESPONDENT did not perform its obligation to pay the purchase price under Art. 53 CISG. It is undisputed between the Parties that the CISG applies to the Parties' obligations [*AtRfA*, p. 30, para. 1]. According to Art. 53 CISG, the buyer must pay the price for the goods in accordance with the contract and the Convention. Furthermore, the buyer is responsible for ensuring that payment arrives in full and on time, thus the buyer bears the risk for any loss or delay [*Gerechtsshof Arnhem-Leenwarden (Netherlands)*, 3 October 2017; *MüKoHGB/Wertenbruch*, Art. 57, para. 9]. RESPONDENT argues that it performed by paying to the wrong bank account because the phishing email has to be attributed to CLAIMANT [*Exhibit C4*, p. 15]. Alternatively, it asserts that the transfer to the unknown third party constitutes performance through the principle of good faith [*ARfA*, p. 31, para. 11].



- 53 However, this payment cannot constitute performance, as it was not in accordance with Art. 7 FA [I]. RESPONDENT also did not perform by paying to the bank account of the cyberattacker, since the phishing email did not modify Art. 7 FA [II]. Neither did the payment to the third-party bank account constitute performance through good faith [III].

I. RESPONDENT Has Not Performed as It Did Not Pay in Accordance With the Framework Agreement

- 54 RESPONDENT has not performed as it did not pay in accordance with the contractual agreement in Art. 7 FA. The CISG applies to framework agreements if they specify the goods, prices, and quantities and these obligations form the main part of the contract [*CA Genève (Switzerland)*, 20 May 2011; *OLG München (Germany)*, 22 September 1995; cf. *Supreme Court (Poland)*, 27 January 2006; *District Court for the Western District of Pennsylvania (United States)*, 20 June 2019]. In the present case, the FA defines the goods and a mechanism for price fixing. It also sets out a minimum purchase obligation of RESPONDENT [*Exhibit C1*, pp. 9, 10]. It therefore already constitutes a contract of sale, which makes the CISG applicable.
- 55 According to Art. 57 CISG, the buyer has to pay at the place of payment agreed upon by the parties. In Art. 7 FA, the Parties agreed that all payments had to be made to either of two bank accounts. Both accounts are located in Mediterraneo, where CLAIMANT is based [*Exhibit C1*, pp. 9, 10]. Under Purchase Order No. 9601, RESPONDENT was obliged to pay two instalments of USD 19,200,000 each. The payments were due 30 days after delivery, namely on 3 May 2022 and 30 June 2022 [*Exhibit C3*, p. 14]. It is undisputed between the Parties that RESPONDENT has not paid the two instalments to either of the bank accounts named in Art. 7 FA. Therefore, RESPONDENT has not performed.

II. The Phishing Email Did Not Modify the Framework Agreement

- 56 RESPONDENT did not perform by paying to the bank account of the cyberattacker because the phishing email did not modify Art. 7 FA to change the place of payment. This is because the cyberattacker did not modify the contract by impersonating CLAIMANT [1]. In any case, the phishing email did not meet the form requirements for amendments of the Framework Agreement that the Parties agreed upon in Art. 40 FA [2].

1. The Cyberattacker Did Not Modify the Contract by Impersonating CLAIMANT

- 57 The cyberattacker did not modify the contract by impersonating CLAIMANT. RESPONDENT argues that the phishing email must be attributed to CLAIMANT, however, it provides no legal



reasoning for this assertion [*ARfA*, p. 31, para. 11; *Exhibit C4*, p. 15]. In the present case, the cyberattacker tried to impersonate CLAIMANT.

- 58 Whether the cyberattacker could have amended the contract by impersonating CLAIMANT has to be determined under domestic law. The CISG does not govern cases of impersonation [*Ferrari*, p. 70; *Schluchter*, p. 117]. Both mistake of identity and agency, the legal doctrines commonly relied upon to examine cases of impersonation, fall outside of the scope of the CISG [*cf. CA Lugano (Switzerland)*, 12 February 1996; *Obergericht Thurgau (Switzerland)*, 19 December 1995; *KG Berlin (Germany)*, 24 January 1994; *Kröll*, p. 39; *Schwenzer/Atamer/Butler – Schwenzer*, para. 7.3.2; *Honnold/Flechner*, para. 98; *McMahon*, pp. 1002-1003; *Piltz*, para. 2-149]. In this case, national law must be resorted to [*OGH (Austria)*, 22 October 2001; *CA Lugano (Switzerland)*, 12 February 1996; *AG Alsfeld*, 12 May 1995, paras. 16, 17]. Regardless of what rules of international private law would apply, the general contract law of all involved jurisdictions is a verbatim adoption of the UNIDROIT Principles of International Commercial Contracts [hereinafter: PICC] [*PO 1*, p. 59, para. 4(4)]. Therefore, the PICC are applicable for determining whether the cyberattacker modified the contract by impersonating CLAIMANT.
- 59 Under the PICC, the cyberattacker did not validly modify the contract by impersonating CLAIMANT. In Chapter 2 Section 2, the PICC deal with agency and in this context address one very particular case of impersonation. Art. 2.2.4(2) PICC deals with the case of an undisclosed agent impersonating the owner of a business. However, this provision requires the impersonator to be an actual agent of the business acting within its authority [*Vogenauer – Krebs*, Art. 2.2.4, paras. 10-14; *Brödermann*, Art. 2.2.4, para. C]. Since the cyberattacker was not an agent of CLAIMANT, the requirements of Art. 2.2.4(2) PICC are not met. Further, the provision shows that the drafters of the PICC were aware of the issue of impersonation. From the fact that only one particular case was regulated, it can be inferred that no other cases of impersonation were deemed to have binding legal effects for the impersonated party.
- 60 That, in general, impersonators cannot legally bind a party is further supported by the drafting history of the PICC. Regarding unauthorised agency, the drafters agreed that a principal should only be held responsible if the principal itself actively caused the third party to believe in the agent's authority [*UNIDROIT Working Group*, (1999) *Study L – Misc 21*, paras. 127, 138, 139]. Therefore, silence or mere omissions on the principal's part cannot create a legally relevant belief in the authority of an unauthorized agent [*Vogenauer – Krebs*, Art. 2.2.5, para. 17; *Brödermann*, Art. 2.2.5, para. B]. Transferring this logic, it becomes apparent that under the PICC, an impersonator cannot bind the impersonated party, except for the very unlikely case that the party itself actively caused the third party to believe the impersonator. In the present case, CLAIMANT did not actively cause



RESPONDENT to believe the cyberattacker. CLAIMANT did not inform RESPONDENT about the cyberattack, which at best could be considered an omission. Therefore, the cyberattacker could not legally bind CLAIMANT and modify the contract.

2. The Phishing Email Did Not Meet the Form Requirements for Amendments

- 61 In any case, even if the cyberattacker had authority to amend the contract, the phishing email did not meet the form requirements for amendments of the FA. In the present case, the phishing email did not comply with Art. 40 FA [a] and RESPONDENT was not justified in assuming that no form was required [b].

a. The Phishing Email Did Not Comply With Art. 40 FA

- 62 The phishing email did not comply with Art. 40 FA. The Parties agreed in Art. 40 FA that: “No amendment or waiver of any provision of this Agreement including this Article shall be valid unless the same is in writing and signed by the Parties”. According to Art. 29(2) CISG, a contract in writing which contains a provision requiring any modification by agreement to be in writing may not otherwise be modified. Even though Art. 29(2) CISG only refers to “writing”, it is commonly accepted that if the parties agree on stricter standards, such as the need for signatures, then Art. 29(2) CISG also requires these standards to be met to modify the contract [*ICAC Award*, 25 November 2002; *OLG Innsbruck (Austria)*, 18 December 2007; *US District Court for the Southern District of New York (United States)*, 22 September 1994; *Perales Viscasillas*, p. 176; *Eiselen*, p. 381]. The phishing email did not contain a signature [*Exhibit C5*, p. 16] and thus did not meet the form required by Art. 40 FA. Even RESPONDENT itself has recognised that the phishing email did not comply with the form requirement [*Exhibit R4*, p. 36, para. 4]. Art. 7 FA, which regulates the place of payment, could thus not have been modified by the cyberattacker’s attempt to change the bank account.

b. RESPONDENT Was Not Justified in Assuming That No Form Was Required

- 63 RESPONDENT was not justified in assuming that no form was required. According to Art. 29(2)(2) CISG, a party may be precluded by its conduct from asserting form requirements to the extent that the other party has relied on that conduct. Art. 29(2)(2) CISG therefore requires reliance inducing conduct by the opposing party [*OLG Hamm*, 30 November 2010; *Schlechtriem/Schwenzer – Schroeter*, Art. 29 CISG, para. 69; *DiMatteo/Janssen/Magnus/Schulze – Eiselen*, Art. 29, para. 210; *Kröll/Mistelis/Perales Viscasillas*, Art. 29, para. 19]. It also requires that the deviation from the form requirement is reasonable under the specific circumstances [*Schlechtriem/Schwenzer/Schroeter – Schroeter*, Art. 29, para. 54; *Kröll/Mistelis/Perales Viscasillas*, Art. 29, para. 22].



- 64 RESPONDENT argues that the Parties had always taken a ‘pragmatic approach’ to the form requirement [*Exhibit R4*, p. 33, para. 6]. To support this assertion, RESPONDENT cites two occasions. The first was where the Parties switched from a semi-annual to annual determination of the price notwithstanding Art. 6 FA [*RfA*, p. 6, para. 11; cf. *PO 2*, p. 62, para. 8]. The second change allowed RESPONDENT to exceed the number of sensors requested in one order notwithstanding Art. 3 FA [*RfA*, p. 6, para. 12; cf. *Exhibit C2*, p. 13, para. 5]. Both changes were made orally and in person at the price fixing meetings in 2019 and 2021 [cf. *PO 2*, p. 62, para. 8].
- 65 However, these changes have to be distinguished from that proposed by the cyberattacker via email. This is because the mentioned amendments were always made orally and in person [*PO 2*, p. 62, para. 8], thus the Parties could be certain that their counterpart agreed. This cannot be compared to the situation in the present case where the purported amendment was made via email. Furthermore, when the Parties changed the bank account in the past, they had done so in compliance with the form requirement. The amendment was made in writing and with the signatures of both Parties [*PO 2*, p. 62, para. 12]. Therefore, it was not reasonable for RESPONDENT to believe that any subsequent change of the bank account would be made contrary to the form requirement.
- 66 Even Mr. Royce, the responsible account manager for RESPONDENT, was aware that the attempt to change the bank account via email was highly unusual. This is proven by his attempt to call Ms. Audi after receiving the phishing email [*Exhibit R4*, p. 36, para. 4]. He was told by her voicemail that she was on sick leave until 11 April 2022 and that Ms. Peugeotroen should be contacted in urgent matters [*PO 2*, p. 61, para. 4]. Instead of following these instructions, he answered directly to the phishing email and asked whether the change of bank accounts was valid [*Exhibit R4*, p. 36, para. 4]. Naturally, the cyberattacker confirmed this [*Exhibit R4*, p. 36, para. 4]. Therefore, RESPONDENT did not rely on CLAIMANT’s past conduct but rather on the confirmation email by the cyberattacker. Considering Ms. Audi’s known sick leave, this was also unreasonable. Thus, RESPONDENT was not justified in assuming that no form was required.
- 67 In conclusion, the phishing email did not modify the FA and RESPONDENT did not perform in accordance with the contract.

III. Payment to the Third-Party Bank Account Does Not Constitute Performance

- 68 RESPONDENT’s payment to the cyberattacker’s bank account does not constitute performance through good faith. RESPONDENT argues that CLAIMANT is to be treated as if it had made the request to pay to the new bank account itself. RESPONDENT further argues that it would be against the principles of good faith if its payment to the wrong bank account did not constitute



performance [ARfA, p. 31, para. 11]. However, this claim is without legal basis; no provision in the CISG indicates that payment in good faith could constitute performance. Therefore, under the CISG, a party cannot perform by payment to a third party through good faith [1]. Even if one were to assume that such a principle could be read into the CISG, RESPONDENT did not pay to the third-party bank account in good faith [2].

1. Under the CISG, Payment to a Third Party Cannot Constitute Performance Through the Principle of Good Faith

- 69 Under the CISG, payment to a third party cannot constitute performance through the principle of good faith. Such a concept could only be read into the CISG in accordance with Art. 7(2) CISG. This provision requires an internal gap in the Convention which is to be filled in accordance with the underlying principles of the CISG. A concept of “performance through payment in good faith” cannot be read into the CISG in accordance with Art. 7(2) CISG for the following three reasons:
- 70 First, there is no internal gap in the CISG. An internal gap according to Art. 7(2) CISG only exists if a matter is governed by the CISG but not explicitly settled by it. The CISG exhaustively regulates performance through payment in Art. 53 and Art. 57 CISG. From Art. 57 CISG, the general notion can be derived that the buyer must bear the risk that the payment does not arrive [OLG München (Germany), 9 July 1997; BeckOK – Fountoulakis, Art. 57, para. 27; MüKoBGB – Huber, Art. 5, para. 17; Herber/Czerwenka, Art. 57, para. 3]. The CISG also addresses the allocation of risk in case the seller causes the non-performance of the buyer. In this case, the buyer can be exempted from performance under Art. 80 CISG [cf. Bianca/Bonell – Mason, Art. 57, para. 2.5]. Therefore, the CISG exhaustively regulates performance and allocates the risk in each case. Hence, there is no gap in the CISG. Even if one assumes that a gap exists, it is more consistent to fill that gap by exempting a party in accordance with Art. 7, 80 CISG instead of referring to performance through good faith.
- 71 Second, the idea of performance through good faith is inconsistent with the purpose of the CISG. Despite the principle of good faith being mentioned in Art. 7(1) CISG, the purpose of the CISG is to provide a uniform legal system which creates legal predictability in international trade [Preamble CISG; Schlechtriem/Schwenzer/Schroeter – Ferrari, Art. 7, para. 10a; Praštaló, p. 31, para. 2.02; Baasch Andersen, p. 35]. The principle of good faith is by its very nature unpredictable, and its application depends heavily on the adjudicator’s understanding of ‘good faith’ [UNCITRAL Yearbook IX (1978), p. 35, para. 44; Walt, p. 68; Bridge, pp. 98-115; Gilette/Walt, p. 136]. It opens the door for adjudicators to alter results in accordance with their domestic understanding of justice [ICC Case No. 19574; Schroeter, CISG, p. 62, para. 137]. This is because their understanding



of good faith will depend on their domestic law. Thus, the concept of performance through good faith would create an uncertain legal framework whereby the result of the dispute depends on the legal background of the adjudicator. Therefore, the concept of performance through good faith is too imprecise to be applied consistently in international sales law, and is thus incompatible with the purpose of the CISG.

- 72 Third, these issues are showcased in *Mees van den Brink v SAS*. In this case, the buyer paid to the wrong bank account after falling for a cyberattacker impersonating the seller [*Gerechtshof Arnhem-Leenwarden (Netherlands)*, 3 October 2017]. Although ruling against the buyer, the court applied Art. 8 CISG analogously to assess whether the emails from the cyberattacker could be attributed to the seller and indicated, that if so, the buyer's payment to the third party could have constituted performance. This analogy to Art. 8 CISG is questionable at best, as impersonation is not governed by the CISG [*Supra*, para. 58]. However, the approach of the Court can be explained through its own explicit reference to Art. 6:34(1) of the Dutch Civil Code. Therein, the concept of performance in good faith is codified. Therefore, the ruling showcases the above-mentioned tendency of adjudicators to interpret international conventions in light of their own national law. The Court in *Mees van den Brink* thus did not limit itself to interpreting the CISG but instead adjusted it to imitate its own national law. This so-called homeward trend is a known problem in the field of uniform sales law [*Ferrari, Autonomous Interpretation*, p. 245]. Consequently, the Arbitral Tribunal should avoid taking guidance from the decision of the Dutch Appellate Court.
- 73 In conclusion, under the CISG, a payment to a third party cannot constitute performance through the principle of good faith.

2. In Any Case, RESPONDENT Did Not Act in Good Faith

- 74 RESPONDENT could not rely on the change of the bank account in good faith. If one follows the Dutch Court in *Mees van den Brink*, Art. 8 CISG can be applied analogously to determine whether the email can be attributed to CLAIMANT. This attribution has to be reasonable, having due regard to all surrounding circumstances in accordance with Art. 8(2), (3) CISG. A reasonable person would have realised that the email was not from CLAIMANT. The phishing email contained substantial errors [a]. Further, the phishing email contained all characteristics of a cyberattack [b] and the circumstances expose the email to be a phishing attack [c].

a. The Phishing Email Contained Substantial Errors

- 75 RESPONDENT failed to realise that the phishing email contained patent errors. It is common knowledge that spelling mistakes are one of the key indicators for phishing attacks [*Wang et al.*,



p. 349] and that cyberattackers will spoof email addresses to impersonate others [*Alkhalil et al.*, p. 8]. The phishing email sent by the cyberattacker contained many spelling mistakes. The first is found in the email address itself. It reads “telsa.audi@semsorX.me” instead of “telsa.audi@sensorX.me” [*Exhibit R3*, p. 35]. Such an error is archetypal of phishing emails.

76 The second and third mistakes are found in the body of the email. The cyberattacker, when referring to a previous order, wrongly states that the order falls under “Purchase Order No. 15605” [*Exhibit C5*, p. 16] instead of “Purchase Order No. A-15604” [*Exhibit C7*, p. 48]. They also wrongly cite the serial number as being “S4-25889” [*Exhibit C5*, p. 16] as opposed to the actual number “S4-25899” [*Exhibit C2*, p. 13, para. 1]. It has to be noted that Mr. Royce was the person responsible for the relationship with CLAIMANT [*Exhibit R4*, p. 36, para. 4]. He therefore had specialised knowledge and more experience with the subject matter. A reasonable person in Mr. Royce’s position could have recognised these mistakes.

b. The Phishing Email Contained All Characteristics of a Cyberattack

77 RESPONDENT failed to realise that the email contained further tell-tale signs that it was a phishing attempt. One of the most common tell-tale signs of a phishing attempt is the demand of immediate action backed up by a consequence or threat [*Agarwal*, p. 2]. In fact, this features in an overwhelming majority of phishing emails [*Rosenthal/ Oberly*, pp. 6-8]. The email highlighted that the bank account should be changed “urgently” and that this should be confirmed “immediately” [*Exhibit C3*, p. 14]. Otherwise, the first shipment of 600,000 sensors due under Purchase Order No. 9601 [*Exhibit C2*, p. 13, para. 3] would not be authorised [*Exhibit C5*, p. 16]. Further, the email sought to control the flow of information by demanding confirmation of the change being made via reply email. Alternative means of communication were described as impossible [*Exhibit C5*, p. 16]. Had Mr. Royce acted reasonably, he would have questioned why a long-term business partner was demanding immediate action in such a dubious manner. This is especially true since the payment was only due 30 days after the delivery, which meant that there would have been plenty of time to change the bank account [*Exhibit C2*, p. 13]. Furthermore, RESPONDENT itself had been a victim of a cyberattack two years ago [*Exhibit R1*, p. 33]. It can be assumed that afterwards, its personnel received training to be aware of these common features of phishing attacks. Thus, a reasonable person in the position of Mr. Royce would have recognised these tell-tale signs.

c. The Circumstances Expose the Email as a Phishing Attempt

78 By now, RESPONDENT should have recognised the phishing attempt due to the surrounding circumstances. After receiving the phishing email, even Mr. Royce was apparently irritated by the way the amendment was proposed and immediately tried to call Ms. Audi [*Exhibit R4*, p. 36,



para. 4]. He was told by her voicemail that she was on sick leave and that in urgent matters Ms. Peugeotroen should be contacted [*PO 2, p. 61, para. 4*]. This voicemail showed that Ms. Audi was no longer responsible for CLAIMANT's business for the time of her sick leave, but instead Ms. Peugeotroen would fill in for her. Contrary to this, the cyberattacker's email claimed that Ms. Audi was working from home [*Exhibit C5, p. 16*]. The voicemail thus contradicted the information given by the phishing email. Therefore, a reasonable person would at least have questioned why this apparently urgent email still came from Ms. Audi. Considering the mentioned spelling mistakes and the tell-tale signs, a reasonable person would have followed the instruction of the voicemail and called Ms. Peugeotroen. In particular, a reasonable person would have taken issue with the fact that the place of payment of a sum of USD 38,400,000 was about to be changed contrary to the written form requirement. One phone call would have revealed that the email was a phishing attempt and did not come from CLAIMANT.

- 79 Therefore, a reasonable person would not have attributed the email to CLAIMANT. Consequently, RESPONDENT could not reasonably have relied on the change in bank account to perform in good faith.

B. RESPONDENT Cannot Rely on Exemption From Payment Under Art. 80 CISG

- 80 RESPONDENT cannot invoke Art. 80 CISG because its requirements are not met. According to Art. 80 CISG, a party may not rely on a failure to perform to the extent that such failure was caused by its own act or omission. RESPONDENT argues that by omitting to inform it about the cyberattack, CLAIMANT caused the non-performance [*ARfA*, p. 32, para. 12]. However, there is no relevant omission on CLAIMANT's part under Art. 80 CISG [I]. Even if there was a relevant omission, CLAIMANT did not cause an impediment to RESPONDENT's performance [II]. In fact, CLAIMANT did not even cause RESPONDENT's payment to the wrong bank account [III].

I. There Is No Relevant Omission by CLAIMANT

- 81 CLAIMANT did not act or omit an action in the sense of Art. 80 CISG. CLAIMANT did not send the phishing email itself, therefore it did not act in the sense of Art. 80 CISG. In the absence of an act, Art. 80 CISG requires a legally relevant omission. For an omission to be relevant under Art. 80 CISG, a party must be under a duty to inform or cooperate [*OLG Koblenz (Germany)*, 24 February 2011, *MüKoHGB-Mankowski*, Art. 80, para. 4; *Kröll/Mistelis/Perales Viscasillas*, Art. 80, para. 6]. CLAIMANT was not obliged to inform RESPONDENT about the cyberattack. A duty to inform did not arise under the CISG [1]. Even if the CISG did not contain a general duty to inform, CLAIMANT was also not obliged to inform RESPONDENT under the PICC [2]. Further, such an obligation did not arise under the Equatorianian Data Protection Act [hereinafter: EDPA] [3]. This evaluation does not change for the second instalment of RESPONDENT's payment [4].

1. A Duty to Inform RESPONDENT of the Cyberattack Did Not Arise Under the CISG

- 82 CLAIMANT was not obliged to inform RESPONDENT under the CISG. RESPONDENT argues that because it informed CLAIMANT about a cyberattack against it in the past, CLAIMANT should have done the same [*Exhibit C4*, p. 15]. However, this past conduct did not establish a practice in accordance with Art. 9(1) CISG [a]. CLAIMANT also was not generally obliged to inform RESPONDENT under the CISG [b].

a. A Duty to Inform Did Not Arise From a Practice Between The Parties

- 83 The past conduct between the Parties did not establish a practice in accordance with Art. 9(1) CISG. According to Art. 9(1) CISG, the parties are bound by any practices which they have established between themselves. A practice requires a certain duration and frequency of the relevant conduct [*HG Aargau (Switzerland)*, 26 September 1997; *CA Grenoble (France)*, 13 September 1995]. In terms of frequency, one occurrence is not sufficient, especially in longer business relationships [*AG Duisburg (Germany)*, 13 April 2000; *ZG Basel (Switzerland)*,



3 December 1997; LG Frankenthal (Germany), 17 April 1997; Metropolitan Court Budapest (Hungary), 24 March 1992]. RESPONDENT only once informed CLAIMANT of a cyberattack against it. This singular occurrence cannot establish a practice. Therefore, the Parties did not establish a practice in accordance with Art. 9(1) CISG.

b. A Duty to Inform Did Not Arise From Art. 7 CISG

- 84 CLAIMANT had no duty to inform RESPONDENT of the cyberattack under Art. 7 CISG. Art. 7 CISG establishes a general duty to cooperate and inform for the parties to a contract [BGH (Germany), 31 October 2001; Court of Appeal Lyon (France), 9. February 2017; OLG Köln (Germany), 21 December 2005; OLG Celle (Germany), 24. July 2009; Staudinger-Magnus, Art. 7, para. 48; Schlechtriem-Ferrari, Art. 7, para. 54]. Under the CISG, a party is obliged to inform its contractual partner to the extent that the latter is visibly reliant on the information and the disclosure can reasonably be expected [Honnold, *Uniform Law*, para. 100; Benedick, pp. 284, 286; Staudinger-Magnus, Art. 7, para. 48]. A party is only considered reliant on information that it requires to fulfil its contractual obligations and protect its assets [Benedick, p. 286]. CLAIMANT discovered the cyberattack on 23 January 2022 and immediately tasked the leading cybersecurity firm in Mediterraneo, CyberSec, to assess the significance of the attack [Exhibit C6, p. 17, para. 6]. CyberSec reported to CLAIMANT that it had neutralised the malware and the cyberattack did not pose a risk anymore [PO 2, p. 64, para. 25]. Like any reasonable person, CLAIMANT trusted that information. Consequently, CLAIMANT had no reason to assume RESPONDENT would require any information about the cyberattack. Therefore, no duty to inform arose under Art. 7 CISG.

2. A Duty to Inform Did Not Arise Under the PICC

- 85 Even if the PICC were applicable to information duties, CLAIMANT was not obliged to inform RESPONDENT under the PICC. According to Art. 5.1.3 PICC, each party shall cooperate with the other party when such cooperation may reasonably be expected. Regarding the duty to inform, this standard of reasonableness leads to similar requirements as under the CISG [cf. Vogenauer, Art. 5.1.3 PICC, para. 8 et seq.; Benedick, pp. 284, 286]. Therefore, a duty to inform can only arise if a party is visibly reliant on the information. As shown, RESPONDENT was not visibly reliant on the information. Thus, even if the PICC applied, CLAIMANT would not be obliged to inform RESPONDENT.

3. A Duty to Inform Did Not Arise Under the Equatorianian Data Protection Act

- 86 The EDPA does not give rise to a duty to inform for CLAIMANT. RESPONDENT is based in Equatoriana [Exhibit C1, p. 9]. The EDPA is a verbatim adoption of the European Union's General



Data Protection Regulation [PO 1, p. 59, para. 5]. However, obligations under the EDPA are irrelevant with regard to Art. 80 CISG [a]. Even if obligations under the EDPA affected the contractual obligations of the Parties, the EDPA would not apply in this case [b].

a. Obligations Under the EDPA Are Irrelevant With Regard to Art. 80 CISG

- 87 Obligations under the EDPA are irrelevant with regard to Art. 80 CISG because the EDPA does not influence contractual duties. For an omission to be relevant under Art. 80 CISG, a party must be under a duty to inform or cooperate with the other party [OLG Koblenz (Germany), 24 February 2011, *MüKoHGB – Mankowski, Art. 80, para. 4; Kröll/Mistelis/Perales Viscasillas, Art. 80, para. 6*]. These duties have to arise out of the contract or must have some connection to the contract of the parties [cf. *Kröll/Mistelis/Perales Viscasillas, Art. 80, para. 6; MüKoHGB – Mankowski, Art. 80, para. 4*]. Obligations under the EDPA arise independently from contractual relationships. According to Art. 1(2) EDPA, the EDPA intends to protect fundamental rights and freedoms of natural persons, in particular their right to the protection of personal data. The Protection Act is therefore not concerned with and does not intend to modify or constitute contractual obligations between parties. Hence, obligations under the EDPA do not constitute relevant duties in the sense of Art. 80 CISG.

b. Even if the EDPA Did Affect the Contractual Obligations of the Parties, the EDPA Would Not Be Applicable

- 88 The EDPA does not apply in the current case. For the EDPA to be applicable, the requirements of Art. 3 EDPA must be met. According to Art. 3(2)(a) EDPA, the EDPA applies to a company without an establishment in Equatoriana only if the data processing is related to offering goods or services to data subjects in Equatoriana. Pursuant to Art. 4(1) EDPA, only natural persons are data subjects. The purpose of the EDPA is to protect the fundamental rights of natural persons [Council document 8004/13, p. 50, fn. 57; Taylor, p. 246]. It would not be compatible with this purpose if the provision was extended so far that companies could also invoke it. Therefore, legal entities are not protected by the EDPA [cf. *ECJ (European Union), 9 November 2010; Ehmann/Selmayr – Klabunde, Art. 4, para. 14*] RESPONDENT is a legal entity and consequently not a natural person. As a Tier 2 producer of sensors, CLAIMANT only supplies companies and was never interested in offering goods or services to natural persons [RfA, p. 5, para. 5]. Therefore, the EDPA does not apply to the current case.



4. A Duty to Inform Did Not Arise for the Second Payment

- 89 A duty to inform also did not arise for the second payment of RESPONDENT. Under the CISG, a party is only obliged to inform its counterpart if the latter is visibly reliant on the information. A party is not deemed visibly reliant, if the information is publicly available and the party may be reasonably expected to access this information [*Benedick*, p. 283; cf. for the similar standard under the *PICC Vogenauer*, Art. 5.1.3 *PICC*, para. 9]. After the first payment, one of CLAIMANT's IT-subsystems was encrypted by the cyberattacker on 15 May 2022 [*Exhibit C6*, p. 17, para. 10]. CLAIMANT then informed the authorities of the cyberattack [*Exhibit R3*, p. 35; *PO 2*, p. 64, para. 26]. Five days later, the leading industry journal, *Automotive Weekly*, published an article which reported that CLAIMANT suffered from a major cyberattack [*Exhibit R3*, p. 35]. RESPONDENT had a subscription to this magazine [*PO 2*, p. 63, para. 17]. Thus, this information was publicly available and RESPONDENT could reasonably be expected to take note of this information. Thus, RESPONDENT was not visibly reliant and no duty to inform existed for CLAIMANT.
- 90 In conclusion, CLAIMANT was not obliged to inform RESPONDENT about the cyberattack. Therefore, CLAIMANT did not omit in a way that is relevant for the purposes of Art. 80 CISG.

II. CLAIMANT Did Not Impede RESPONDENT's Ability to Perform

- 91 Even if CLAIMANT was obliged to inform RESPONDENT of the cyberattack, CLAIMANT did not impede RESPONDENT from performing. In order to be exempted under Art. 80 CISG, the party's ability to perform must have been impeded by the other party [*OLG Brandenburg (Germany)*, 5 February 2013, para. 80; *Kröll/Mistelis/Perales Viscasillas – Atamer*, Art. 80, para. 9; *Schlechtriem/Schwenzer/Schroeter – Schwenzer*, Art. 80, para. 6; *Enderlein/Maskow/Strohbach*, Art. 80, para. 3.2]. If a party was not prevented from performing, but did not perform for other reasons, the other party cannot be said to have caused the non-performance [*BeckOGK – Bach*, Art. 80, para. 12; *Schlechtriem/Schwenzer/Schroeter – Schwenzer*, Art. 80, para. 6; *Brunner – Boog/Schlöpfer*, Art. 80, para. 5; *Honnold/Flehtner*, Art. 80, para. 436.5]. In the present case, RESPONDENT did not perform since it decided to follow the instructions of the phishing mail. However, RESPONDENT possessed all the necessary information to make the payment in accordance with Art. 7 FA. Its ability to perform by paying to either bank account was never impeded. In fact, RESPONDENT is still able to perform to this day, and is merely unwilling to do so. Therefore, while RESPONDENT's non-performance may be caused by its own decisions, it was never hindered from performing. Thus, CLAIMANT did not impede RESPONDENT's ability to perform.



III. RESPONDENT's Payment to the Wrong Bank Account Was Not Caused by CLAIMANT

- 92 Even if CLAIMANT's omission to inform RESPONDENT was seen as an impediment to RESPONDENT's performance, the payment to the wrong bank account was not caused by CLAIMANT. In the current case, CLAIMANT, at most caused RESPONDENT's failure to perform indirectly, because of the intervening acts of the cyberattacker and RESPONDENT. In cases of indirect causation, the failure of one party to perform must represent the realisation of a risk that is within the other party's sphere of risk [ICC Case No. 18981; OLG Brandenburg (Germany), 5 February 2013; MüKoBGB – Huber, Art. 80, para. 5; Staudinger – Magnus, Art. 80, para. 12; Schlechtriem/Schwenzer – Schwenzer, Art. 80, para. 4; Honsell – Magnus, Art. 80, para. 12; cf. Neumann, p. 158]. The risk of not identifying a fraudulent email is a day-to-day risk of online communication and therefore falls into the sphere of risk of the user. Thus, CLAIMANT cannot be said to have caused RESPONDENT's payment to the wrong bank account.
- 93 Furthermore, in case of indirect causation, the risk must be insurmountable and unforeseeable to the party failing to perform [OLG Brandenburg (Germany), 5 February 2013; Staudinger – Magnus, Art. 80, para. 16]. RESPONDENT had been the victim of a cyberattack itself before and there was an increasing number of cyberattacks in the automotive industry at the time [Exhibit R1, p. 33; Exhibit R3, p. 35]. Thus, the possible risk CLAIMANT could have created by not informing RESPONDENT of the cyberattack was foreseeable for RESPONDENT. A reasonable person would further have realised that the email was a phishing attack [Supra, paras. 74 et seq.]. Thus, the risk was not unsurmountable for RESPONDENT. Therefore, even if CLAIMANT acted or omitted in an unlawful way, Art. 80 CISG would not be applicable since CLAIMANT's action was not causally linked to RESPONDENT's failure to perform.

C. RESPONDENT Cannot Rely on Partial Exemption From Payment

- 94 RESPONDENT cannot rely on partial exemption from payment. In cases where Art. 80 and 77 CISG are not applicable, partial exemption can be sought in accordance with Art. 7(2) CISG and the underlying principles of Art. 77 and 80 CISG [BGH (Germany), 26 September 2012; *Staudinger – Magnus*, Art. 80, para. 16a; cf. *Lookofsky*, p. 170]. These provisions are manifestations of the principle that in cases of joint causation of non-performance, the claim will be reduced according to each share of the parties' fault [cf. BGH (Germany), 26 September 2012; *Schlechtriem/Schwenzer/Schroeter – Schwenzer*, Art. 80, para. 7; *MüKoBGB – Huber*, Art. 80, para. 6]. In the present case, the requirements of Art. 80 CISG are not met for the aforementioned reasons [*Supra*, paras. 80 et seq.]. Art. 77 CISG only applies to damage claims and not to performance claims [Official Records, p. 397; *Achilles*, Art. 77, para. 3; *MüKoHGB – Mankowski*, Art. 77, para. 5; *Schwimmann – Posch*, Art. 77, para. 4]. Therefore, RESPONDENT could only be exempted in accordance with the principles underlying Art. 7, 77 and 80 CISG. However, RESPONDENT is neither partially exempt from the first payment [I], nor from the second [II].

I. RESPONDENT Is Not Partially Exempted From the First Payment

- 95 RESPONDENT is not partially exempted from the first payment. To determine whether a party can be partially exempted, it has to be determined whether and to what extent both parties contributed to the non-performance by having regard to all circumstances of the case [BGH (Germany), 26 September 2012; OLG Brandenburg (Germany), 5 February 2013; *MüKoBGB – Huber*, Art. 80, para. 6; *Huber/Mullis – Huber*, pp. 267, 268]. In the present case, RESPONDENT argues that the non-performance was caused by CLAIMANT's omission to inform it of the cyberattack. However, RESPONDENT's contribution to its own mistake heavily outweighs CLAIMANT's share.
- 96 On the one hand, CLAIMANT acted as any reasonable party in its position would have. Apart from the fact that it was not legally obliged to inform its clients, CLAIMANT also had no reason to believe that knowledge of the cyberattack was of any interest to its clients. CLAIMANT had hired the leading cybersecurity firm in Mediterraneo, CyberSec, to assess the consequences of the detected malware in January 2022 [*Exhibit C6*, p. 17, para. 6]. CyberSec assured CLAIMANT that the malware was quickly detected and removed [*PO 2*, p. 64, para. 25; *Exhibit C6*, p. 17, para. 6]. It also told CLAIMANT that the infiltrated systems contained no sensitive data or trade secrets [*PO 2*, p. 64, para. 25]. CLAIMANT thus had no reason to warn RESPONDENT and did not act in a negligent manner.
- 97 RESPONDENT, on the other hand, failed to recognise an obvious phishing attack despite patent errors in the email, the circumstances indicating the sick leave of the person in charge, and in breach



of the written form requirement. If RESPONDENT had simply acted in accordance with the contract or at least followed the instructions of Ms. Audi's voicemail, the current situation would have been avoided. Therefore, RESPONDENT solely caused its own non-performance and cannot be partially exempted from the first payment.

II. RESPONDENT Is Not Partially Exempted From the Second Payment

- 98 RESPONDENT is neither partially exempted from the second payment. CLAIMANT was not obliged by its national law to inform the authorities or its customers that it had fallen victim to a cyberattack [*Exhibit R3*, p. 35]. RESPONDENT easily could have become aware that CLAIMANT suffered from a severe cyberattack since this fact was published in the leading industry journal over a month before RESPONDENT transferred money to a bank account in Danubia for the second time [*PO 2*, p. 63, para. 14; *Exhibit R3*, p. 35; *Exhibit C2*, p. 13]. RESPONDENT also has a subscription to this journal [*PO 2*, p. 63, para. 17]. Consequently, RESPONDENT was not visibly reliant on being informed by CLAIMANT and thus CLAIMANT was not obliged to inform RESPONDENT. Considering the public knowledge of the cyberattack and all the mentioned instances of inattentiveness on RESPONDENT's part, RESPONDENT's actions completely negate CLAIMANT's omission to inform RESPONDENT. Therefore, RESPONDENT is also not partially exempted from the second payment.

D. RESPONDENT Cannot Claim for Damages Against CLAIMANT and Invoke a Set-off

- 99 RESPONDENT cannot claim for damages against CLAIMANT and invoke a set-off. Although the CISG does not explicitly codify set-offs, it is widely accepted that if monetary claims arise from the same contractual relationship, the set-off is governed by the CISG [*BGH (Germany)*, 24 September 2014; *Bundesgericht/Tribunal fédéral (Switzerland)*, 20 December 2006; *Supreme Court (Sweden)*, 29 May 2020]. Therefore, a set-off would require RESPONDENT to have a monetary claim against CLAIMANT. In the present case, only a damage claim is conceivable. According to Art. 45(1)(b) CISG, the buyer can claim damages if the seller fails to perform any of his obligations under the contract or the Convention. As shown above, however, CLAIMANT was not obliged to inform RESPONDENT of the cyberattack [*Supra*, paras. 82 et seq.]. Hence, CLAIMANT did not fail to perform any of its obligations and RESPONDENT does not have a damage claim against CLAIMANT. Accordingly, RESPONDENT cannot invoke a set-off.



CONCLUSION OF THE THIRD ISSUE

100 CLAIMANT is entitled to receive the agreed upon purchase price of USD 38,400,000. RESPONDENT has not performed because it has not paid the purchase price to the bank account the Parties agreed upon. The phishing email could not modify the place of payment as it cannot be attributed to CLAIMANT and did not meet the form requirements of Art. 40 FA. The payment to the wrong bank account cannot constitute performance through payment in good faith as the CISG does not know such a concept. In any case, RESPONDENT could not reasonably have relied upon the phishing email in good faith. Furthermore, RESPONDENT cannot invoke Art. 80 CISG to be exempted from payment entirely or in part. This is because RESPONDENT did not act or omit in a relevant way under Art. 80 CISG. In any case, CLAIMANT did not cause the incorrect payment. Finally, CLAIMANT did not cause any damage for RESPONDENT. Thus, RESPONDENT cannot invoke the principles underlying Art. 7, 77 and 80 CISG nor set off its payment obligation against a damage claim. CLAIMANT is still entitled to payment of the full purchase price in the amount of USD 38,400,000.



REQUEST FOR RELIEF

101 In response to the Tribunal's Procedural Orders, Counsel makes the above submissions on behalf of CLAIMANT. For the reasons stated in this Memorandum, Counsel respectfully requests the Tribunal to declare:

- The authorisation of the addition of the New Claim to the pending arbitration **[Issue 1]**.
- Subsidiarily, the consolidation of the arbitral proceedings commenced by CLAIMANT against RESPONDENT **[Issue 2]**.
- RESPONDENT is ordered to pay CLAIMANT USD 38,400,000 with simple interest at the annual rate of 4% on the amount of USD 19,200,000 from 4 May 2022 onwards, and on the amount of 19,200,000 from 1 July 2022 onwards **[Issue 3]**.
- RESPONDENT is ordered to pay the cost of this arbitration and to reimburse CLAIMANT for all costs incurred in connection with it.



CERTIFICATE

We hereby confirm that his Memorandum was written only by the persons whose names are listed below and who signed this certificate. We also confirm that we did not receive any assistance during the writing process from any person that is not a member of this team. Our university is competing in both the Vis East Moot and the Vienna Vis Moot. We are submitting two separately prepared, different Memoranda.

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Jack Donnelly

A handwritten signature in black ink, appearing to read 'A. Eggels'.

Allegra Eggels

A handwritten signature in black ink, appearing to read 'F. Graf'.

Franziska Graf

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Florian Grünwald

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Benjamin Krabbes

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Mona Seyl

A handwritten signature in black ink, appearing to read 'J. Weber'.

Jens Weber

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Benjamin Zeeck



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ARfA	Answer to the Request for Arbitration
ARfNC	Answer to the Request for Authorisation of the New Claim
Art.	Article
BGB	Bürgerliches Gesetzbuch (German Civil Code)
cf.	confer
CISG	United Nations Convention on Contracts for the International Sale of Goods
ed.	editor/edition
et al.	et alii (and others)
et seq.	et sequens (and the following)
Fn.	footnote
HGB	Handelsgesetzbuch (German Commercial Code)
ICC	International Chamber of Commerce
Inc.	Incorporation
Ltd	Limited
No.	Number
NoA	Notice of Arbitration
p./pp.	page/pages
plc	Private Limited Company
para.	paragraph
PO	Procedural Order
RfA	Request for Arbitration
RfNC	Request for Authorisation of New Claim
USD	United States Dollar



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Danubian Arbitration Act	Verbatim adoption of the UNCITRAL Model Law on International Commercial Arbitration with the 2006 amendments
Danubian Contract Act	Verbatim Adoption of the UNIDROIT Principles of International Commercial Contracts 2016
Equatorianian Data Protection Act (EDPA)	Verbatim adoption of the European Union's general data protection regulation
Model Law	UNCITRAL Model Law on International Commercial Arbitration 1985 with amendments as adopted in 2006
CISG	United Nations Convention on Contracts for the International Sale of Goods, Vienna, 11 April 1980